

# About the Goods and Services Tax (GST) in New Zealand

For shipping to New Zealand, Rakuten Global Express will collect the Goods and Service Tax (GST) in addition to the shipping fee. Rakuten Global Express will declare and pay the Goods and Services Tax (GST) to the authorities on your behalf, so you will not have to pay GST by yourself and can receive items smoothly.

## Goods and Services Tax (GST)

Rakuten will collect Goods and Service Tax (GST) equal to 15% of the sum of the total amount listed on the invoice and the international shipping fees, and any other handling fees for all shipments to New Zealand whether the amount is more or less than 1,000 NZD.

please pay **GST to Rakuten Global Express** at the time of delivery request.



\*You will be also charged tax administration fee (500 JPY).

### Notes

If you already paid the Goods and Services Tax (GST) to Rakuten Global Express, but the delivery company re-invoices you upon import declaration or arrival of the items, we will refund the amount via payment method you used (credit card, etc.), cash transfer to your Japanese bank account, or refund by Rakuten points (time limited points).

Please select the relevant package on the shipping history page, and click "In case of duplicate payment of Goods and Services Tax (GST)" to proceed to the inquiry form. Your receipt for the payment to the delivery company is required.

### Disclaimer

- The contents of this page refer to Goods and Services Tax (GST), not import customs duty. If customs duty is incurred for import, additional payment will be requested upon arrival of the items.
- In the event of a conflict between the translations of this website, the Japanese translation shall prevail.